

SAFETY NOTICE #3
August 18, 2008

Clow Valve Company Seeks Fire Hydrant Lubricant and Upper Stem Replacement

*Contractors will be provided free of charge to perform inspection and replacement
Clients urged to call 800-829-2569 with questions*

In August 2006, and again in October 2007, Clow Valve Company issued an important Safety Notice alerting its clients that it will replace the lubricant and upper stem assemblies in **Medallion and F2500 fire hydrants with cast years of 2002, 2003, and 2004** nationwide. Approximately 113,000 fire hydrants may be affected.

Since the safety notices were mailed, more than 55,000 stems have been replaced, however, **Clow still has not heard from some clients** in response to the Safety Notices. And other clients have responded to the notice, but have not yet completed replacement of the affected lubricant and upper stem. **See back of this document for details to determine if your hydrant has been repaired.**

During its replacement of the upper stem and lubrication in hydrants to date, Clow has found hydrant stems exhibiting corrosion caused by the calcium acetate in the grease. It appears the corrosion is increasing as time passes. As a result, there is a very real danger that some **hydrants will be rendered inoperable if remedial action is not taken.**

Clow is committed to finding and replacing the upper stem of each hydrant affected by this issue and replacing the lubricant and upper stem assemblies. **Clow needs your help today to find these hydrants.**

For Free Upper Stem Replacement:

- Clients are to call Clow at 800-829-2569, if they have not previously done so.
- An approved contractor will be provided **free of charge** to perform the inspection and replacement.
- Or, for municipalities that prefer to handle repairs internally, Clow offers a \$40 labor allowance, free parts kit (including replacement parts, utensils and Replacement Procedural Manual) and covers shipping costs for every returned stem. Note: Clow recommends replacing upper stems in conjunction with scheduled inspection and maintenance procedures as outlined in the American Water Works Association standards and Clow fire hydrant product catalogs.

Clow re-emphasizes it will **provide, at no cost, a contractor to do the inspection and replacement**, or a labor allowance along with free parts for each stem returned.

For Free Lubricant Replacement:

- Clients are urged to discontinue use of any grease that contains calcium acetate in Clow (or any other brand) fire hydrants, including grease formerly supplied by Clow (see back for details). Grease currently supplied by Clow is in a squeeze tube labeled PETRO BLEND FG #2.
- Any old tubes can be exchanged for new tubes **at no cost**; contact Clow at 800-829-2569 for details.

Clow asks their employees to consider safety the #1 priority when assembling hydrants. We ask you to do the same during these repairs. Verify that the control valve is fully shut before replacing a stem.

We are equally committed to public and employee safety and move forward in this project to ensure that the dependability and performance of our product is not jeopardized.

Visit www.clowvalve.com or call Clow today at 800-829-2569 and schedule your inspection and replacement.

A handwritten signature in black ink that reads "Mike Vore".

Mike Vore
National Sales Manager

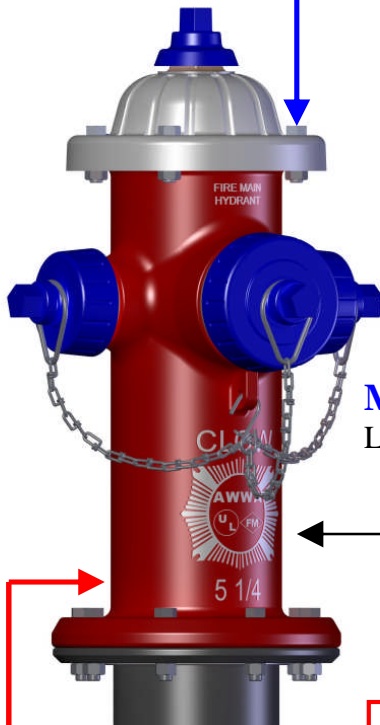
STEM REPLACEMENT PROJECT

MEDALLION

F2500



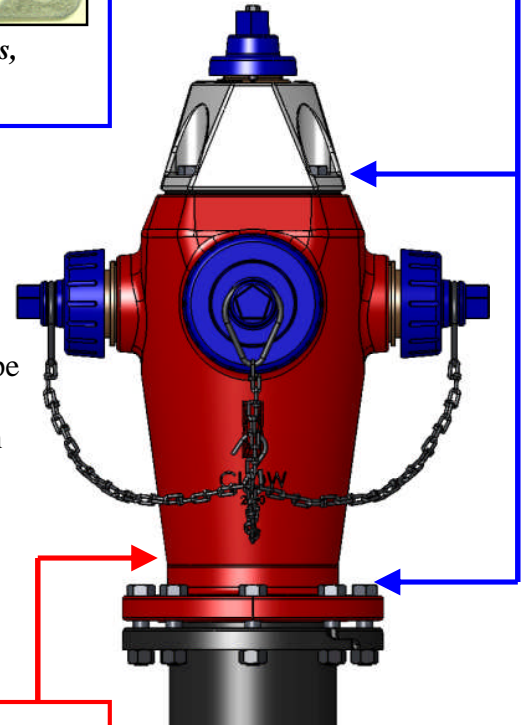
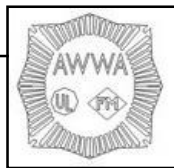
If you find one of these tags, repairs have been made.



Determining Model

F2500
Distinctive Shape

Medallion
Look for AWWA Starburst Pattern



Determining Year

4-digit cast year is located on rear of the hydrant above the break flange

Target Years
2002 - 2003 - 2004

Contains Calcium Acetate



Replacement Kit Grease Tubes

Clow Valve Company previously supplied grease in repair tubes that contains calcium acetate. The tubes are white with either blue lettering that states Diamond FM Grease 2 EP or black lettering that states Clow Medallion Lubricant. These tubes can be exchanged at no cost by contacting the Clow Sales Department.

(800) 829-2569

Current Repair Tubes

